





## **Master's Degree in Executive Neuromarketing**

Universidad Latina de Costa Rica, 2023

### Bachelor's Degree in <u>Communication</u> and <u>Marketing</u> Summa Cum Laude

Universidad Americana (UAM), 2021

## **Bachelor's Degree in Advertising**

Universidad Americana (UAM), 2019



### **Media & Graphics Design Senior Analyst**

**Accenture -** Dec 2023 - Present

- Lead design projects for high-profile clients, ensuring delivery meets high quality standards.
- Conduct quality checks and provide feedback to design teams, enhancing project outcomes.
- Developed and implemented training programs to elevate team skills and performance.

# Media & Graphics Design Analyst - UI/UX Emphasis Accenture - Apr 2022 - Dec 2023

- Designed user interfaces and user experiences for major clients, following strict brand guidelines.
- · Managed multiple design projects, ensuring efficient production and adherence to tight deadlines.
- Facilitated kick-off meetings, effectively communicating project scopes and objectives to teams.

## Internal Communication & Knowledge Manager DXC Technology - Microsoft Account - Jan 2021 - 2022

- · Led the design and implementation of communication strategies, improving project delivery and team collaboration.
- Delivering email communication to +3000 employees around the world with technical updates and SOP communication.
- Front-end developer for the Automation Team applications and Reporting team deliverables.

### **Product Designer**

### Amazon Media Group - Aug 2016 - Feb 2018

- Innovated and developed tools for improving design workflow and efficiency across global teams.
- · Managed digital advertising deliverables, ensuring compliance with industry standards and client branding specifications.



### Skills

- · Advance Knowledge in Adobe Creative Suite, Figma, and Sketch
- · Proficient in UI design and understanding UX processes
- · Experienced in managing design projects
- · Skilled in conducting production work with tight turnarounds
- Adept at leading design teams and conducting quality assurance on project deliverables



#### Courses



Projects





Google Go Ads HTML Fundamentals





Google



Digital Advertising







Skillsoft





















Effie de Oro Effie College Costa Rica Cerveza Imperial, 2021



Effie de Plata Effie College Costa Rica Gollo, 2019